

Dealer Communication



February 28, 2012

Read if Red	DEALER PRIN	GENERAL MGR	SALES MGR	CPO MGR	SERVICE MGR	PARTS MGR	WARRANTY MGR	F&I MGR
From: Audi After Sales Mark Allen				Action Required: NO		Deadline: N/A		

Audi Collision Repair Position Statement of Repair: Wheel Repair and Reconditioning

The following is applicable to all Audi models:

To promote and maintain its rigorous standards of quality and safety, Audi provides collision repair centers with critical information pertaining to collision repair and parts replacement on Audi vehicles. Wheel reconditioning is a process by which a collision-damaged wheel surface is repaired to eliminate collision damage. This process may include heating, filling, straightening, welding, removing wheel substance, reshaping, re-plating, or removing wheel substance.

WARNING: Reconditioned wheels will not meet the specifications of genuine Audi wheels and are not an acceptable method of repair on any Audi vehicle. A reconditioned wheel, or any wheel not approved by Audi, may cause unsafe vehicle operation and performance, including loss of control which may result in injury or death of the vehicle occupants or other drivers. Audi approves only wheel repairs which are limited to surface sanding and cosmetic refinishing that removes and replaces only paint coatings. Any wheel near the area of a vehicle sustaining collision damage, should be thoroughly examined to ensure that it is without damage.

of ATTACHMENT(S): 0

Dealer personnel will receive this material via email by 9:30 a.m. on **Wednesday, February 29th**.